## MCEL PRESENTATION

Important Updates - new and improved US Foods/Premier Food Bid

## MCS Food Bid History - 2016 vs 2021 RFP's

- ► In 2016, Food Services of America (FSA) once again received the contract for Montana Cooperative Services.
- ► For that bid, a Market Basket with approximately 400 items in various product categories was provided by MCS. Pricing for those items was the "bid" price and was noted as such in the FSA ordering system.
- ► Fixed Fee/Case were provided for all other items in those categories not identified as "Market Basket". The fixed fees varied between each category.
- ► In July of 2018, US Foods announced the acquisition of Food Services of America.

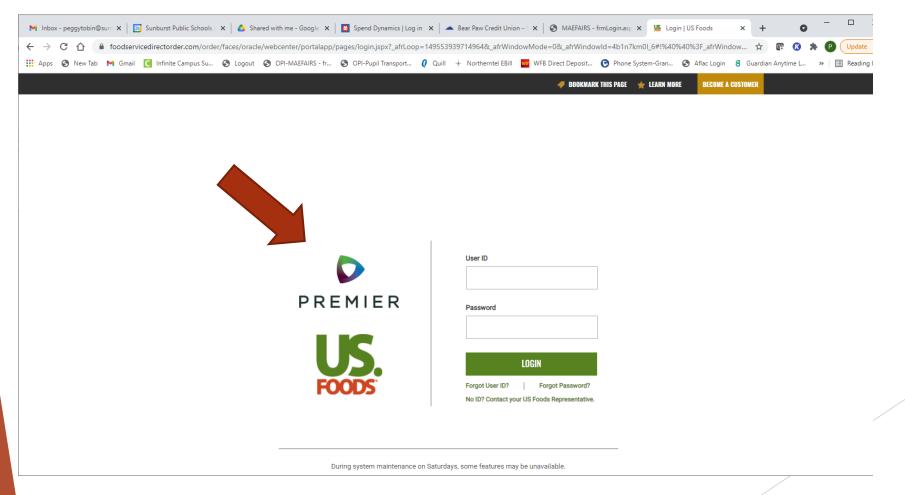
## MCS Food Bid History - 2016 vs 2021 RFP's (Cont)

- ► The 2019-2020 school year food purchasing history was not only skewed by the US Foods acquisition of FSA, but also by COVID-19.
- ▶ In 2021, the "market basket" concept was replaced with a list of the top 150 items representing approximately 50% of units purchased from the 2018-2019 school year. This list was created to compare fixed fee/case pricing provided by potential vendors.
- ► US Foods RFP response included the use of a Group Purchasing Agent (Premier) allowing the pricing to be based on a much larger purchasing base than what the previous FSA bid could achieve.

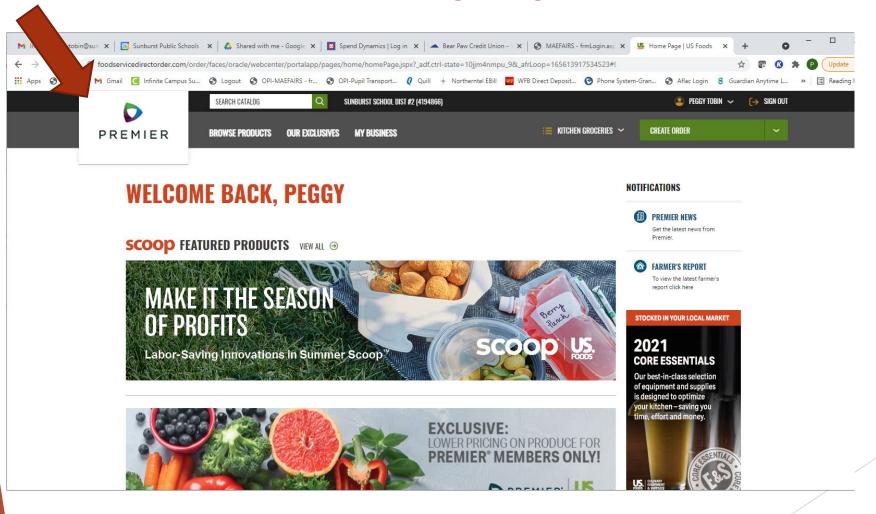
## MCS Food Bid History - 2016 vs 2021 RFP's (Cont)

- ► The pricing structure for the Montana school members is no longer a "bid price" on approximately 400 items, but instead is part of a group purchasing organization (GPO) for K-12 foodservice operators across the country. To date the Premier program generates in excess of \$6 billion in aggregated purchasing power for more than 24,000 members.
- ► The bid from US Foods/Premier is a Fixed Fee/Case price for ALL categories of \$2.70!
- Our minimum order has been decreased from \$400/order to a Quarterly Average of \$350/order.

# What you will see when you log into US Foods online ordering system: PREMIER/US FOODS



## What you should see once you log in: "Premier"



## If you don't see Premier on your website, call Tammie Claassen in Billings:

Tammie Claassen | Account Exec

802 Parkway Ln | Billings, MT 59102

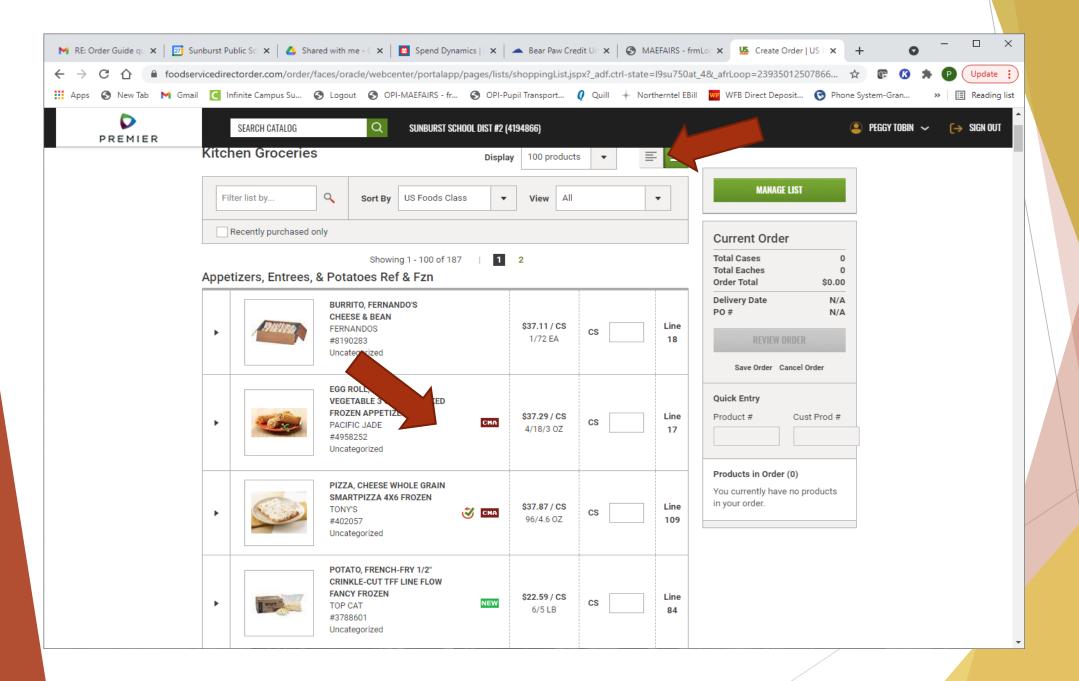
O 406.238.7854 | F 406.238.7899 |M 406.698.1918

tammie.claassen@usfoods.com

## The ordering system has NOT changed. What has changed is the pricing structure:

Old System - The FSA Ordering System used "Bid" for those items identified in the RFP as "market basket" items with the lowest pricing available to our schools.

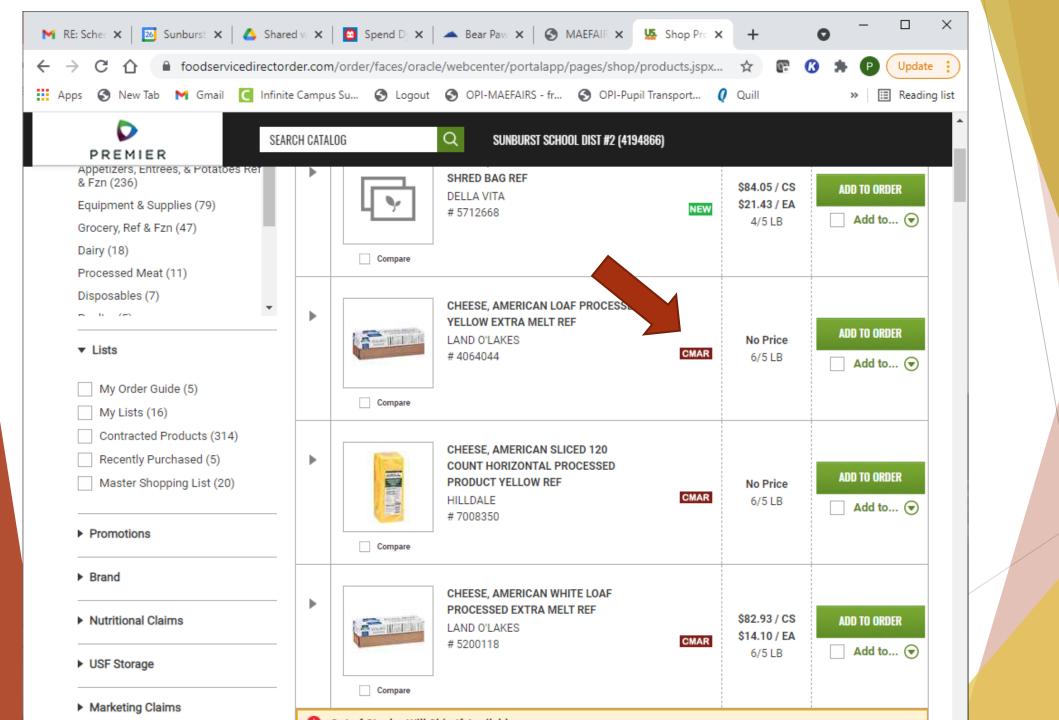
New System - uses "CMA" (Contract Manufacturer Agreement) for all items with the best pricing (there are LOTS of them!!). Items identified as "NEW" will switch to CMA within a month or two. This reflects the bid pricing through Premier, the Group Purchasing Organization used by US Foods, and their pricing is better on almost every item!



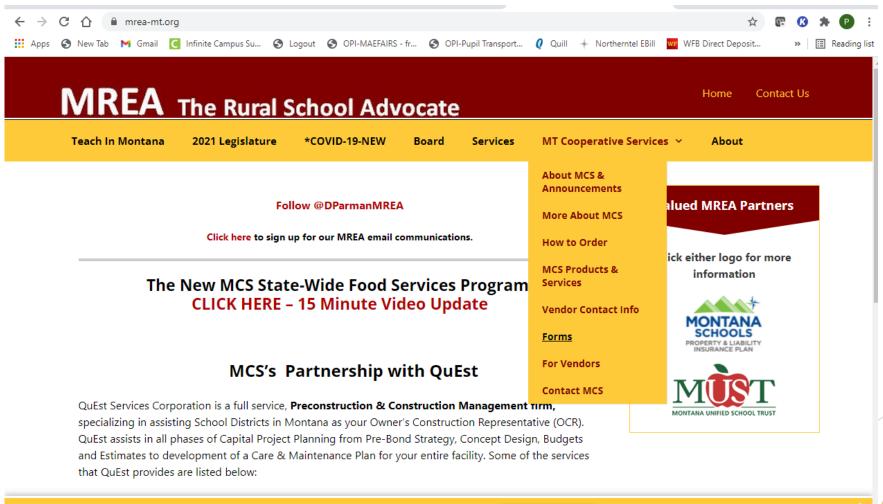
Items identified as "CMAR" have the CMA pricing AND a rebate paid directly to the school district via ACH. (Note ALWAYS compare prices between CMA and CMAR options before selecting which is best for the school).

#### How do you get the rebates?

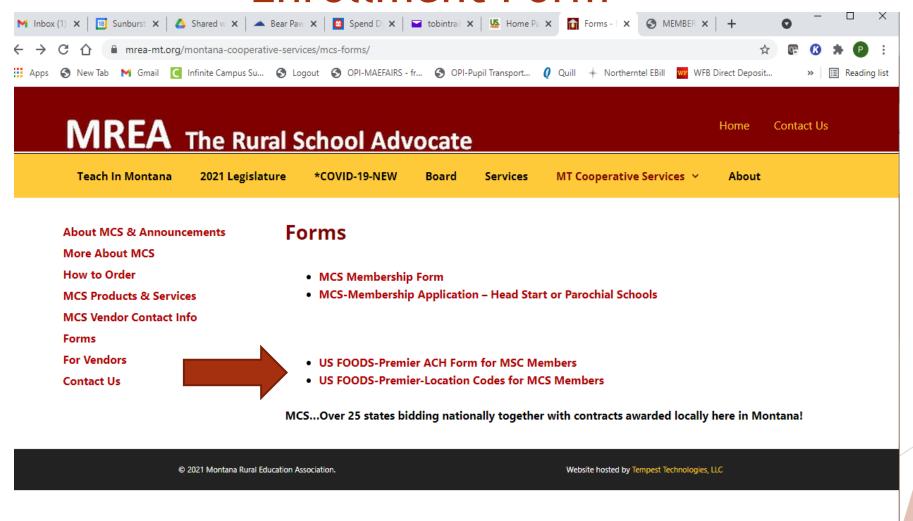
Complete the Premier ACH Form
 Order those items that have a CMAR insignia when price appropriate.



### Premier Rebate ACH Direct Deposit Enrollment Form



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## Premier Rebate ACH Deposit Form

#### Premier Rebate ACH Direct Deposit Enrollment Form

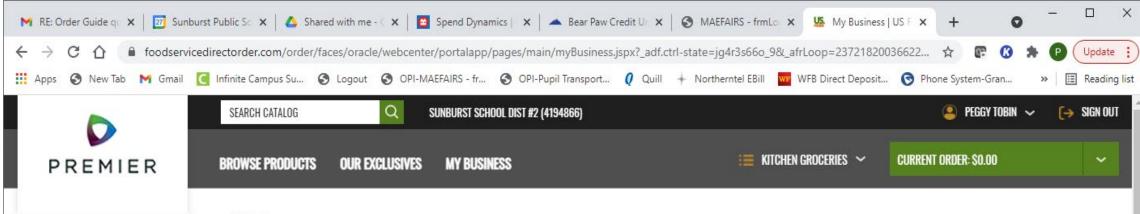
Please complete this form in order to receive Premier Foodservice, Pharmacy and Medical/Surgical rebates through

Direct Deposit. Premier offers Direct Deposit so that you may receive your rebates faster, while reducing the potential for Facility/Member Information: Facility Name: \_\_\_\_\_ Entity Code: \_\_\_\_\_ Authorized by: Phone: \_\_\_\_\_ Email Address: \_\_\_\_\_ Account Information: Bank Name: ABA Routing Number (for ACH deposits): Account Number: Below, please list any email addresses that should receive an email notification when a rebate deposit is made to your account. Multiple email addresses can be provided for each type of rebate. Email Addresses: Foodservice Rebates: Pharmacy Rebates: Check if not applicable Med/Surg Rebates: X Check if not applicable

Please scan and email the completed Premier Rebate ACH Direct Deposit Enrollment Form to <a href="mailto:PremierRebates@PremierInc.com">PremierRebates@PremierInc.com</a>, or by fax to 704-816-3510. If you have any questions please email <a href="mailto:PremierRebates@PremierInc.com">PremierRebates@PremierInc.com</a>.

### Other Ordering System Perks:

- ► Every account has a "history" order guide with 13 weeks of rolling food sales (except after the summer off ©) and 52 weeks of supplies sales
- ► The US Foods system has great reporting capabilities for ordering/purchasing history, product usage and spending trends.
- ► Invoices and Payments are available online.
- ► A new inventory system is also being introduced.



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#### **Invoices & Payments**

Make payments as well as view individual invoices. Pay as you go or schedule automatic payments online directly from your bank account.

Get Details

#### Inventory

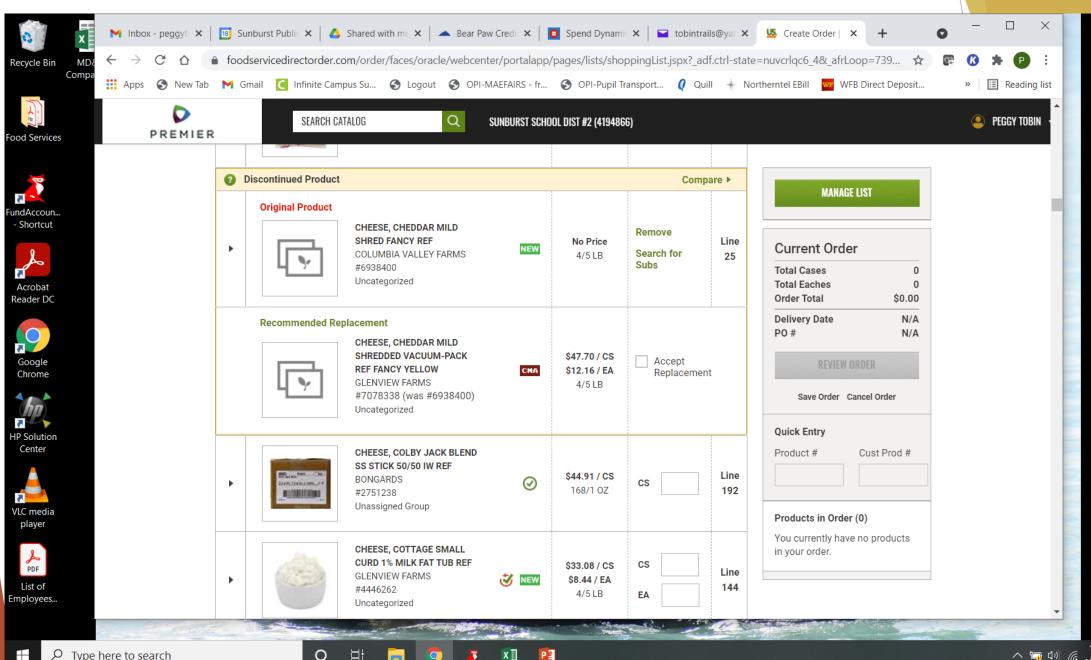
Create real time inventory cost reports to analyze and managing food costs. Automatically create orders based on inventory on hand and assigned par levels.

Get Details ()

#### Other Notes:

► We will continue to convert from old FSA brand items to US Foods/Premier brands. This is still a work in progress and food service staff will see "discontinued" products.

► The order system allows staff to see both the "original product" and a "recommended replacement". It is very easy to accept the replacement item which automatically updates the order guide.



### What to expect in the coming months:

#### **Order Fulfillment Issues:**

We are not going to always get everything we order. Prior to COVID, the "fill rate" for Billings was 98-99% (if they ordered 10 cases they got 10 cases). Since COVID, that fill rate has dropped to 70% (if they order 10 cases they get 7 cases).

- ► Why? Driver and staffing shortages are making order fulfillment difficult.
- ► Solution? Just order more?? The manufacturers are only allowing historical usage so ordering more isn't allowed.
- Recommendation Have stand by substitute meals available in case an order item isn't received.

#### AND PLEASE BE PATIENT!!!

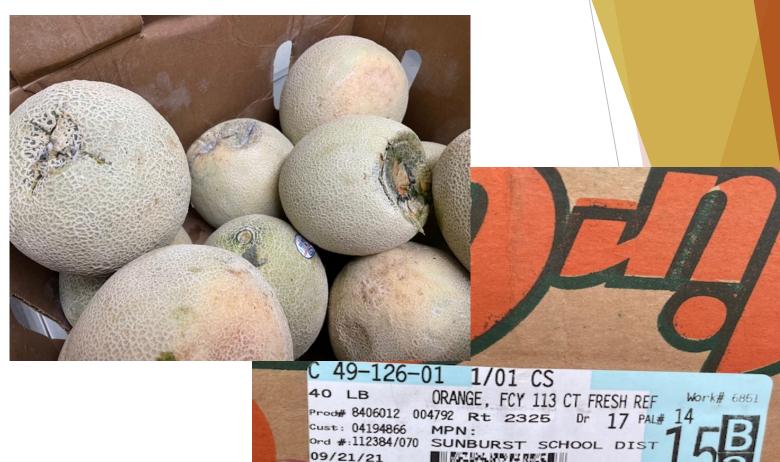
#### What to expect in the coming months:

#### **Produce Issues:**

The quality of our produce has NOT been good.

- ▶ Why? Salinas CA has been affected by the extremely high temperatures and humidity for this time of year. This has resulted in poor quality and shorter shelf life for produce received. In some cases, receipt of unusable product.
- ► What can you do?
  - ▶ If the problem is discovered during delivery, reject and return it via the driver for immediate credit.
  - ► If not, take a picture of the produce in question and the US Foods pick sticker on the box and email or text both to Tammie she will process a credit to your account.





**Tammie Claassen** | Account Exec 802 Parkway Ln | Billings, MT 59102 O 406.238.7854 | F 406.238.7899 |M 406.698.1918 tammie.claassen@usfoods.com

#### What to expect in the coming months:

#### **Produce Issues:**

► When will it get better? As the season winds down in Salinas CA, US Foods will transition to Yuma AZ. However, the produce is not yet ready to pick in Yuma, so once again we ask for your understanding.

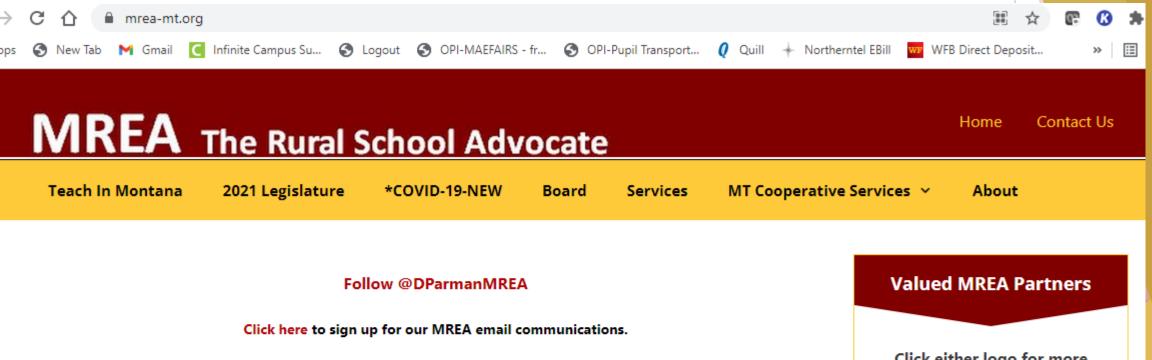
AND PLEASE BE PATIENT!!!

Western Montana will continue to use the FSA system until their stand up currently scheduled for February 2022.

The FSA ordering system will look the same as the US Foods system with the same identifiers such as "CMA", "NEW" and "CMAR" instead of the old "Bid".

#### Additional Resources for School Nutrition Staff:

Regional Meeting Video - located on the MREA home page and under the MCS tab on the MREA website -https://mrea-mt.org/



The New MCS State-Wide Food Services Program! CLICK HERE – 15 Minute Video Update

MCS's Partnership with QuEst

