

Troxell Online Catalog

Troxell is proud to be awarded on the AEPA Contract. Pricing is competitive and encompasses major brands focused on the K12, Higher Education, City/County/State Government. Freight is included with the exception of special orders, furniture as well as expedited orders. The following link will bring you to our entire priced contract. Click the link and enter your email address [AEPA - Montana](#)

You can also click the following link to view an eCatalog on our recently released flyer [Troxell Advantage 2014 Volume 1](#)

Troxell is also the leading provider for your 1:1 Solution needs. With Chromebook brands like Acer, Samsung, Lenovo, Toshiba, Asus as well as a direct provider for Google Console, we are positioned well for your Smarter Balanced Assessment Consortium (SBAC) testing requirements. For more 1:1 solutions, please click our link for 1:1 Learning Suite [1:1 Learning Suite](#)

Contact:

Dan Mispagel

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O: 307-331-9517

F: 307-637-0358

How to Place an order:

All orders can be placed by contacting your local Account Executive – Dan Mispagel via phone/fax/email.

Customer Service, Warranty & Repairs

Troxell Communications, Inc. has available for customers an 800 number to facilitate service and repair issues (**800-352-7912 Ext. 220**). This service is for both “IN” and “OUT” of the warranty period specified by the individual manufacturer. Our customer Service department is staffed from 7:00 a.m. to 5:00 p.m. (Arizona Time) and the professionals in our Customer Service Department are well trained in facilitating repair, transportation, and warranty/service issues.

Your account executive has the authority to remedy-to whatever extent is necessary-any unusual situation that may be encountered in the normal course of business.

For Warranty Service-the end user, or individual, or department person responsible for such within the individual districts guidelines is asked to call our customer service number at 1-800-352-7912 ext. 220. We ask that the original Purchase Order number or Invoice number be provided at this time. Troxell Communications will make arrangement for either on site service or pick up and transport within the warranty guidelines of the individual product in question.

Return Policy-If product is shipped incorrectly or recommended inappropriately by Troxell Communications, we will have the product picked up by UPS or Freight. If the customer has ordered product incorrectly, the customer is responsible to have the product returned to Troxell Communications or to the vendor’s location. Some products may be subject to a restocking charge.



This contract was competitively bid on a national level by AEPA, of which the IEC is a member. Visit www.aepacoop.org for more information.