

## *Resources to Help Address the Homework Gap*

### **Home Internet offers**

#### AT&T

- Offering two months of free service to new Access customers who order by April 30, 2020. \$5/mo or \$10/mo thereafter, depending on your speed.
- Expanding eligibility based on income<sup>2</sup> and to households participating in National School Lunch Program/Head Start
- Waiving all home internet data overage fees

#### Comcast

- Xfinity WiFi Free For Everyone
- Pausing Our Data Plan
- No Disconnects or Late Fees
- [Internet Essentials Free to New Customers](#)

#### Cox

- Effective Monday, March 16, we are providing:
- Limited-time, first month free of Connect2Compete service, \$9.95/month thereafter
- Until May 15, 2020, we are providing phone and remote desktop support through Cox Complete Care at no charge to provide peace of mind and ease for technology needs
- Resources for discounted, refurbished equipment through our association with PCs for People
- A Learn from Home toolkit for schools, including instructions on how to fast-track eligible students without internet access Download toolkit

#### Spectrum/Charter

- Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To enroll call 1-844-488-8395. Installation fees will be waived for new student households.
- Charter will partner with school districts to ensure local communities are aware of these tools to help students learn remotely. Charter will continue to offer Spectrum Internet Assist, high speed broadband program to eligible low-income households delivering speeds of 30 Mbps.
- Charter will open its Wi-Fi hotspots across our footprint for public use.
- Spectrum does not have data caps or hidden fees.

#### Altice (also known as Optimum and Suddenlink in some areas)

- For households with K-12 and/or college students who may be displaced due to school closures and who do not currently have home internet access, we are offering our Altice Advantage Internet solution for free for 60 days to any new customer household within our footprint. After your first two free months expire, you can either cancel the service (which you can do at any time) or keep it as a regular paying Altice Advantage Internet customer.
- If you live in the Optimum service area, please call 866.200.9522

- If you live in the Suddenlink service area, please call 888.633.0030

## **Mobile Internet offers**

### [Sprint 1 million project](#)

#### [T-Mobile](#)

- Starting now - ALL current T-Mobile and Metro by T-Mobile customers who have plans with data will have unlimited smartphone data for the next 60 days (excluding roaming).
- Providing T-Mobile and Metro by T-Mobile customers on smartphone plans with hotspot data an additional 20GB of mobile hotspot / tethering service for the next 60 days – coming soon.
- Working with our Lifeline partners to provide customers extra free data up to 5GB of data per month over the next two months.
- Increasing the data allowance for free to schools and students using our EmpowerED digital learning programs to ensure each participant has access to at least 20GB of data per month for the next 60 days.

#### [Boost Mobile \(Sprint\)](#)

Starting March 19:

- Customers will automatically receive complimentary international calling rates from the U.S. to countries defined by the CDC as Level 3 through April 30, 2020.
- Waiving reconnection fees for customers through April 30, 2020.

Starting March 21:

- Customers currently on an unlimited data plan with Boost Mobile, will automatically receive an additional 20 Gigs of mobile hotspot on their plans at no extra cost through April 30, 2020. No need to call care or update your account through boostmobile.com.
- Customers currently on a tiered plan with Boost Mobile, will automatically receive an additional 20 Gigs of data on their plans at no extra cost through April 30, 2020. No need to call care or update your account through boostmobile.com. If you need additional mobile hotspot check out our rate plans that include mobile hotspot.
- For more information about these changes, please visit boostmobile.com
- Customers who prefer to, can easily take advantage of Boost Mobile's various self-service and digital options to get the help they need through the My Boost App and My Account on boostmobile.com

## **Other low-cost offers dedicated to schools and students**

### [Kajeet](#)

- Wi-Fi hotspots catered to students studying from home.
- All solutions are designed for the school district and student in mind.

### [Mobile Beacon](#)

- Mobile Internet solutions catered for schools, community anchor institutions, and nonprofits.
- Leverages the Sprint 4G network.

**None of these available in your area? Look up other low-cost offers in your local area**

[Everyoneon.org](http://Everyoneon.org)

- National non-profit organization dedicated to connecting everyone to the Internet.
- In response to the coronavirus pandemic and its impact on society, multiple Internet Service Providers (ISPs) have made updates to their low-cost internet service programs to ensure individuals and families stay connected to the internet during this challenging time. We've updated our low-cost internet service options tool to reflect these changes.

**FCC's Keep Americans Connected pledge**

Go to the official FCC site [here](#) to see the comprehensive list of ISPs and companies that have signed the pledge that states:

*[Company Name] pledges for the next 60 days to:*

- 1. not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic;*
- 2. waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and*
- 3. open its Wi-Fi hotspots to any American who needs them.*

If one of these companies is in your area, please contact them directly to learn more about what they can offer you during this time.